Network Management & Monitoring

Network and Server Statistics Using Cacti

Introduction

Network Monitoring Tools
➢Availability
➢Reliability
➢Performance

Cacti monitors the performance and usage of devices.

Introduction

- A tool to monitor, store and present network and system/server statistics

- Designed around RRDTool with a special emphasis on the graphical interface

- Almost all of Cacti's functionality can be configured via the Web.

- You can find Cacti here:
  http://www.cacti.net/

Introduction

Cacti: Uses RRDtool, PHP and stores data in MySQL. It supports the use of SNMP and graphics with RRDtool.

"Cacti is a complete frontend to RRDTool, it stores all of the necessary information to create graphs and populate them with data in a MySQL database. The frontend is completely PHP driven. Along with being able to maintain Graphs, Data Sources, and Round Robin Archives in a database, cacti handles the data gathering. There is also SNMP support for those used to creating traffic graphs with MRTG."

General RRDtool

- Round Robin Database for time series data storage

- Command line based

- From the author of MRTG

- Made to be faster and more flexible

- Includes CGI and Graphing tools, plus APIs

- Solves the Historical Trends and Simple Interface problems as well as storage issues
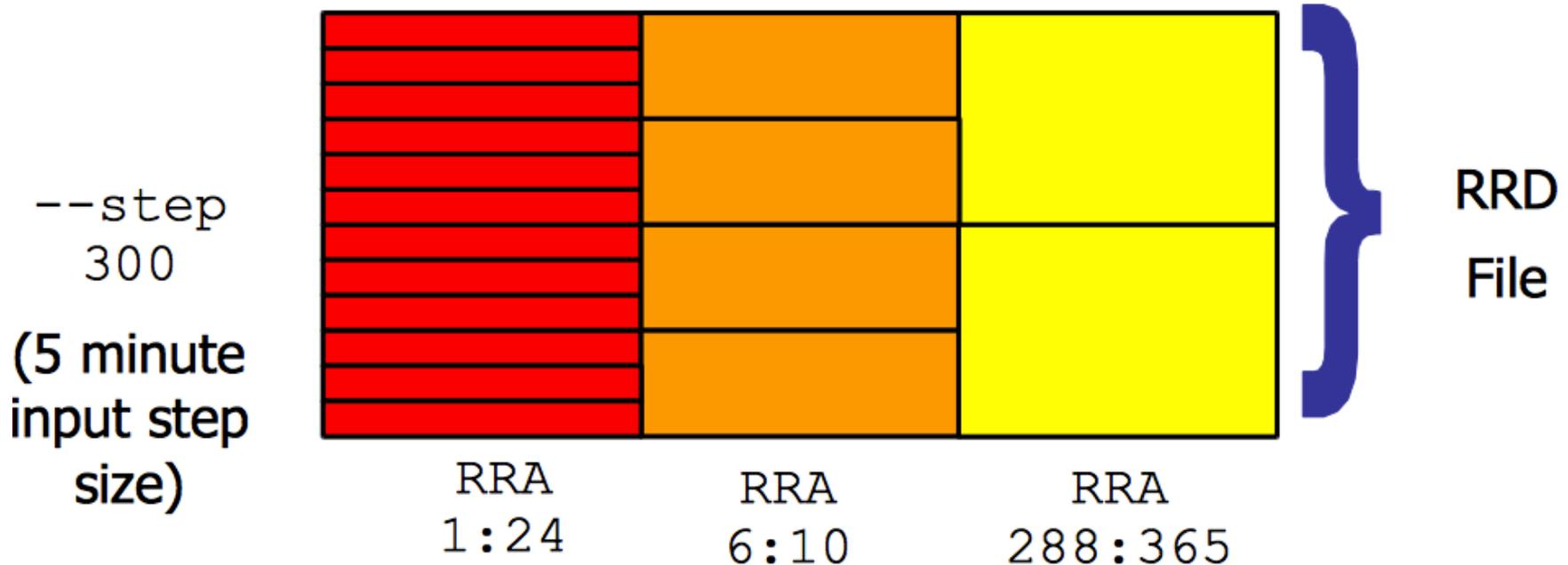
Find RRDtool here: http://oss.oetiker.ch/rrdtool/

RRDtool Database Format

Recent data stored once every 5 minutes for the past 2 hours (1:24)

Old data averaged to one entry per day for the last 365 days (288:365)

--step 300

(5 minute input step size)

RRA 1:24

RRA 6:10

RRA 288:365

RRD File

Medium length data averaged to one entry per half hour for the last 5 hours (6:10)

General Description

1. Cacti is written as a group of PHP scripts.

2. The key script is "poller.php", which runs every 5 minutes (by default). It resides in /usr/share/cacti/site.

3. To work poller.php needs to be in /etc/cron.d/cacti like this:

```
MAILTO=root

*/5 * * * * www-data php /usr/share/cacti/site/poller.php >/dev/null 2>/var/log/cacti/poller-error.log
```

4. Cacti uses RRDtool to create graphs for each device and data that is collected about that device. You can adjust all of this from within the Cacti web interface.

5. The RRD files are located in /var/lib/cacti/rra when cacti is installed from packages.

Advantages

You can measure Availability, Load, Errors and more all with history.

– Cacti can display your router and switch interfaces and their traffic, including all error traffic as well.

– Cacti can measure drive capacity, CPU load (network h/w and servers) and much more. It can react to conditions and send notifications based on specified ranges.

Graphics

– Allows you to use all the functionality of rrdgraph to define graphics and automate how they are displayed.

– Allows you to organize information in hierarchical tree structures.

Data Sources

– Permits you to utilize all the functions of rrdcreate and rrdupdate including defining several sources of information for each RRD file.

Advantages cont.

Data Collection
- Supports SNMP including the use of *php-snmp* or *net-snmp*
- Data sources can be updated via SNMP or by defining scripts to capture required data.
- An optional component, *cactid*, implements SNMP routines in C with multi-threading. Critical for very large installations.

Templates
- You can create templates to reutilize graphics definitions, data and device sources

Cacti Plugin Architecture
- Extends Cacti functionality. Many, many plugins are available. Part of the default Cacti installation in Ubuntu version 12 and above.

User Management
- You can manage users locally or via LDAP and you can assign granular levels of authorization by user or groups of users.

Disadvantages

- Configuration of Interfaces via the web interface is tedious – use provided command-line scripts instead.
- Upgrading versions can be difficult if installed from Source.

Advice:

For continuous use or large installations it is likely that you will be using scripts and tools to automate the configuration of Cacti.

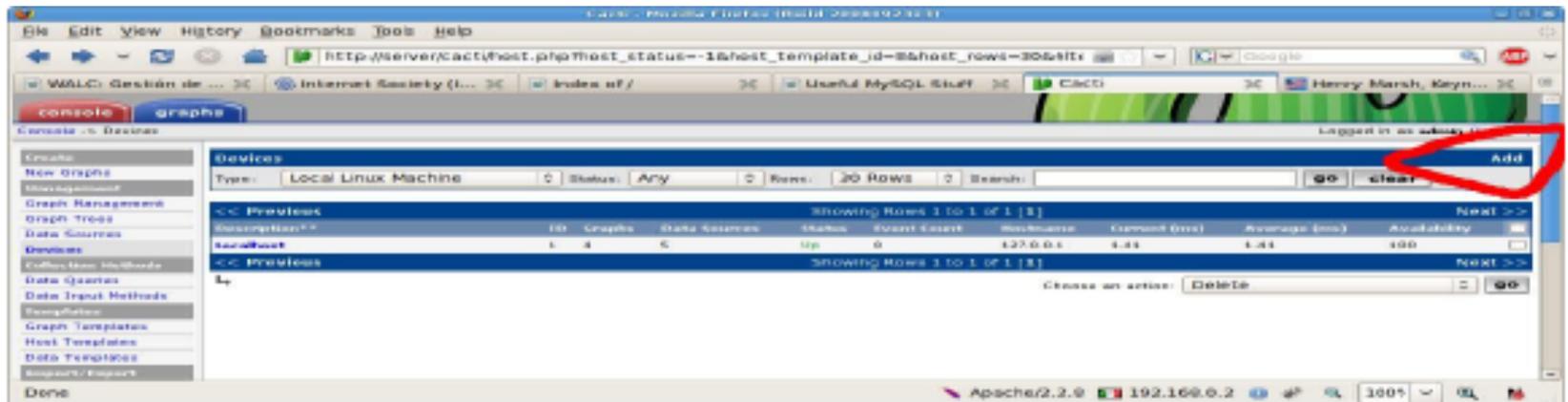# Steps to add and monitor devices

PART II

Before we install Cacti we demonstrate how to use the interface to add and monitor some devices…

Adding a Device via Web Interface

Management -> Devices -> Add

Specify device attributes

– We'll add an entry for our gateway router, gw.ws.nsrc.org*

Actual device name may be different.

Add Devices: 2

Devices [edit: Gateway Router]

General Host Options

Description
Give this host a meaningful description.
`Gateway Router`

Hostname
Fully qualified hostname or IP address for this device.
`gw.ws.nsrc.org`

Host Template
Choose what type of host, host template this is. The host template will govern what kinds of data should be gathered from this type of host.
`Cisco Router`

Disable Host
Check this box to disable all checks for this host.
☐ Disable Host

Availability/Reachability Options

Downed Device Detection
The method Cacti will use to determine if a host is available for polling.
NOTE: It is recommended that, at a minimum, SNMP always be selected.
`Ping and SNMP` ← **Menu changes after you select SNMP version below!**

Ping Method
The type of ping packet to sent.
NOTE: ICMP on Linux/UNIX requires root privileges.
`UDP Ping`

Ping Port
TCP or UDP port to attempt connection.
`23`

Ping Timeout Value
The timeout value to use for host ICMP and UDP pinging. This host SNMP timeout value applies for SNMP pings.
`400`

Ping Retry Count
After an initial failure, the number of ping retries Cacti will attempt before failing.
`1`

SNMP Options

SNMP Version
Choose the SNMP version for this device.
`Version 2`

SNMP Community
SNMP read community for this device.
`NetManage`

SNMP Port
Enter the UDP port number to use for SNMP (default is 161).
`161`

SNMP Timeout
The maximum number of milliseconds Cacti will wait for an SNMP response (does not work with php-snmp support).
`500`

Maximum OID's Per Get Request
Specified the number of OID's that can be obtained in a single SNMP Get request.
`10`

Additional Options

Notes
Enter notes to this host.

cancel | create

Add Devices: 3

- Host Template: *ucd/net SNMP Host* is recommended for servers to include disk definitions.

- Choose SNMP version 2 for this workshop.

- For "Downed Device Detection" we recommend either using *Ping and SNMP*, or just *Ping*.

- Use "NetManage" for the "SNMP Community" string.

SNMP access is a security issue:

– Version 2 is not encrypted

– Watch out for globally readable "public" communities

– Be careful about who can access r/w communities.

– Replace "xxxxxxx" with your local public r/o string

Add Devices: 4

For a router you may see *a lot* of potential network interfaces that are detected by SNMP.

Your decision is to create graphs for all of these are not. Generally the answer is, "Yes" – Why?

Create Graphics

- Chose the "Create graphs for this host"
- Under Graph Templates generally check the top box that chooses *all* the available graphs to be displayed.
- Press Create.
- You can change the default colors, but the predefined definitions generally work well.

Create Graphics: 2

Save Successful.

Gateway Router (gw.ws.nsrc.org)

SNMP Information
System:Cisco IOS Software, 1841 Software (C1841-ADVIPSERVICESK9-M), Version
www.cisco.com/techsupport Copyright (c) 1986-2006 by Cisco Systems,
Inc. Compiled Tue 28-Feb-06 21:03 by alnguyen
Uptime: 24881862 (2 days, 21 hours, 6 minutes)
Hostname: sanog17-2.learn.ac.lk
Location:
Contact:

*Create Graphs for this Host
*Data Source List
*Graph List

Ping Results
UDP Ping Success (1.19 ms)

Devices [edit: Gateway Router]

General Host Options

Description Give this host a meaningful description.	Gateway Router
Hostname Fully qualified hostname or IP address for this device.	gw.ws.nsrc.org
Host Template Choose what type of host, host template this is. The host template will govern what kinds of data should be gathered from this type of host.	Cisco Router

Create Graphics: 3

Gateway Router (gw.ws.nsrc.org) Cisco Router

Host: [Gateway Router (gw.ws.nsrc.org) ▼] Graph Types: [All ▼]

***Edit this Host**
***Create New Host**

Graph Templates	
Graph Template Name	☑
Create: Cisco - CPU Usage	☑
Create: [(Select a graph type to create) ▼]	

Data Query [SNMP - Interface Statistics]

Index	Status	Description	Name (IF-MIB)	Alias (IF-MIB)	Type	Speed	Hardware Address	IP Address	☑
1	Up	FastEthernet0/0	Fa0/0		ethernetCsmacd(6)	100000000	00:24:97:5C:C0:D2	10.10.0.254	☑
2	Up	FastEthernet0/1	Fa0/1	connection to LEARN VPLS	ethernetCsmacd(6)	100000000	00:24:97:5C:C0:D3	192.248.5.1	☑
3	Up	Null0	Nu0		other(1)	4294967295			☑
4	Up	Tunnel0	Tu0		tunnel(131)	9000			☑
5	Up	Tunnel1	Tu1		tunnel(131)	9000			☑
6	Up	FastEthernet0/0.254	Fa0/0.254		l2vlan(135)	100000000	00:24:97:5C:C0:D2	10.10.254.254	☑

↳   Select a graph type [In/Out Bits ▼]

Use 64-bit Counters for Gigabit devices   [cancel] [create]

Create Graphics: 4

You'll see this screen later when you are creating graphics for hosts vs. routers

View the Graphics

- Place the new device in its proper location in your tree hierarchy.

- Building your display hierarchy is your decision. It might make sense to try drawing this out on paper first.

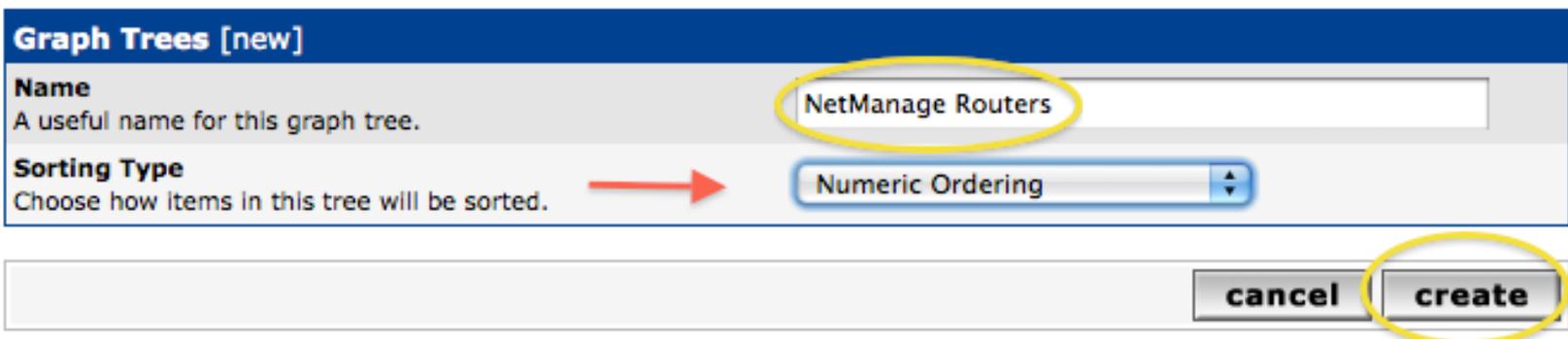 - Under Management $\rightarrow$ Graph Trees select the Default Tree hierarchy (or, create one of your own).

Graphics Tree

First, press "Add" if you want a new graphing tree:

Graph Trees	Add
Name	
Default Tree	✖

Second, name your tree, choose the sorting order (the author likes Natural Sorting and press "create":

Graph Trees [new]

Name A useful name for this graph tree.	NetManage Routers
Sorting Type Choose how items in this tree will be sorted.	Numeric Ordering

cancel   create

Graphics Tree

Third, add devices to your new tree:

Save Successful.

Graph Trees [edit: NetManage Routers]

Name A useful name for this graph tree.	NetManage Routers
Sorting Type Choose how items in this tree will be sorted.	Natural Ordering ⬍

Tree Items   **Add**

`++` `--`

Item	Value
No Graph Tree Items	

cancel   save

Once you click "Add" you can add "Headers" (separators), graphs or hosts. Now we'll add Hosts to our newly created graph tree:

Tree Items

Parent Item Choose the parent for this header/graph.	[root] ⬍
Tree Item Type Choose what type of tree item this is.	Host ⬍

Tree Item Value

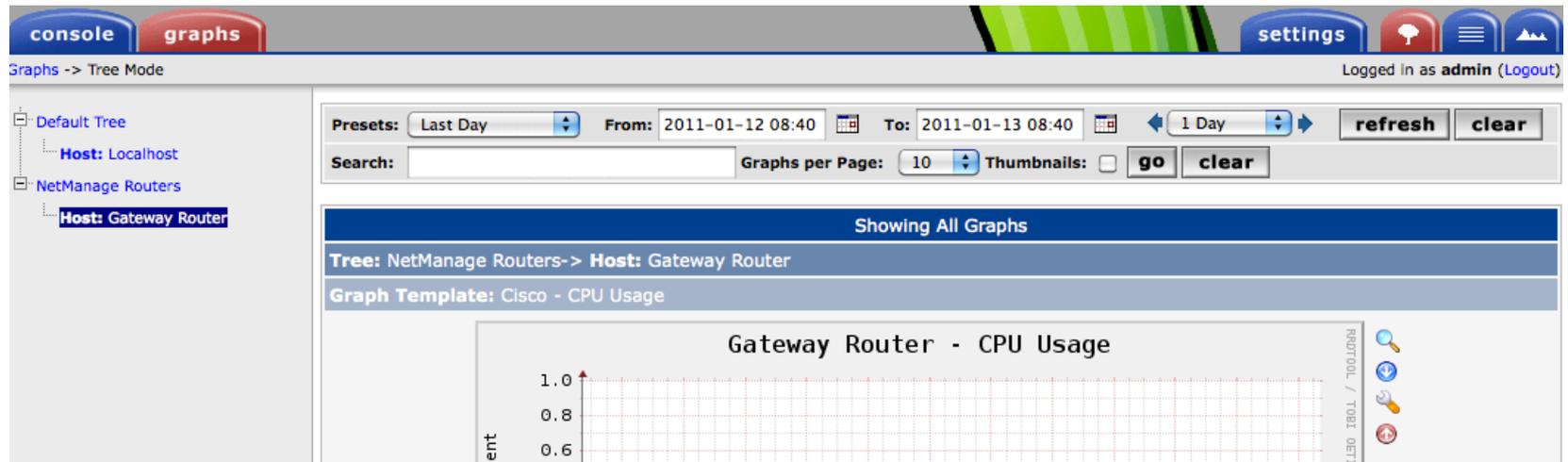|	
Host Choose a host here to add it to the tree.	Gateway Router (gw.ws.nsrc.org) ⬍
Graph Grouping Style Choose how graphs are grouped when drawn for this particular host on the tree.	Graph Template ⬍

cancel   create

Graphics Tree with 2 Devices

- Our graphics tree *just* after the first two devices were added.
- So far, graphics are empty – the first data can take up to 5 minutes to display.
- Cacti graphs are stored on disk and updated using RRDTool via the poller.php script, which, by default, is run every five minutes using `cron`.
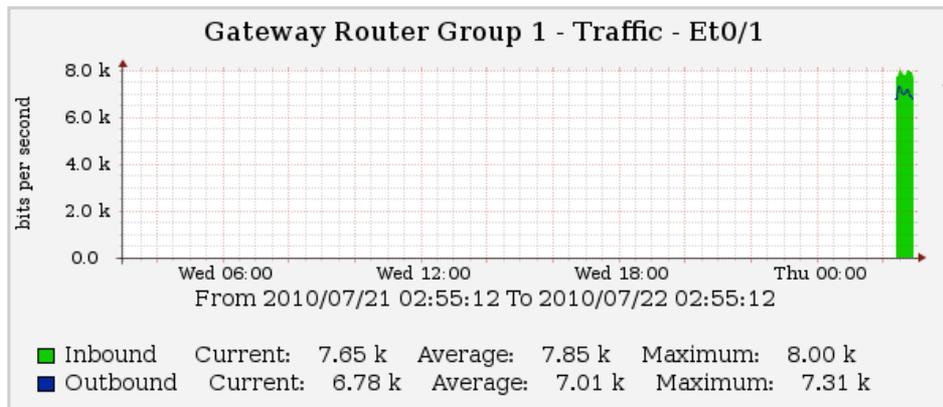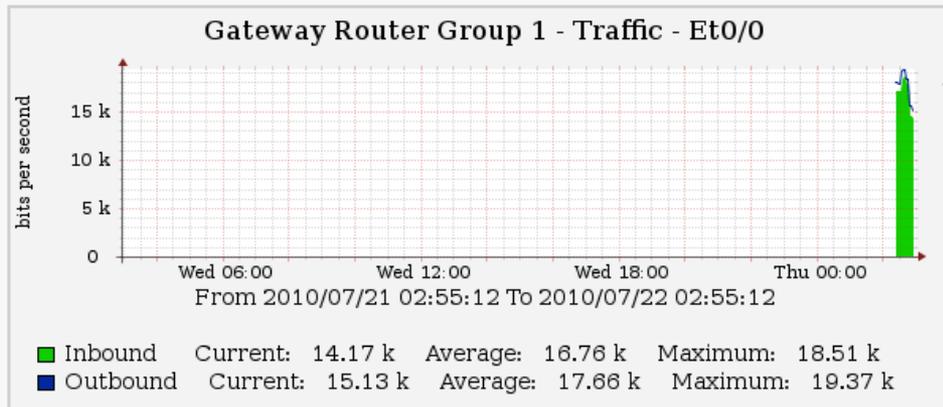
Initial Graphs

Over time you'll see tendencies
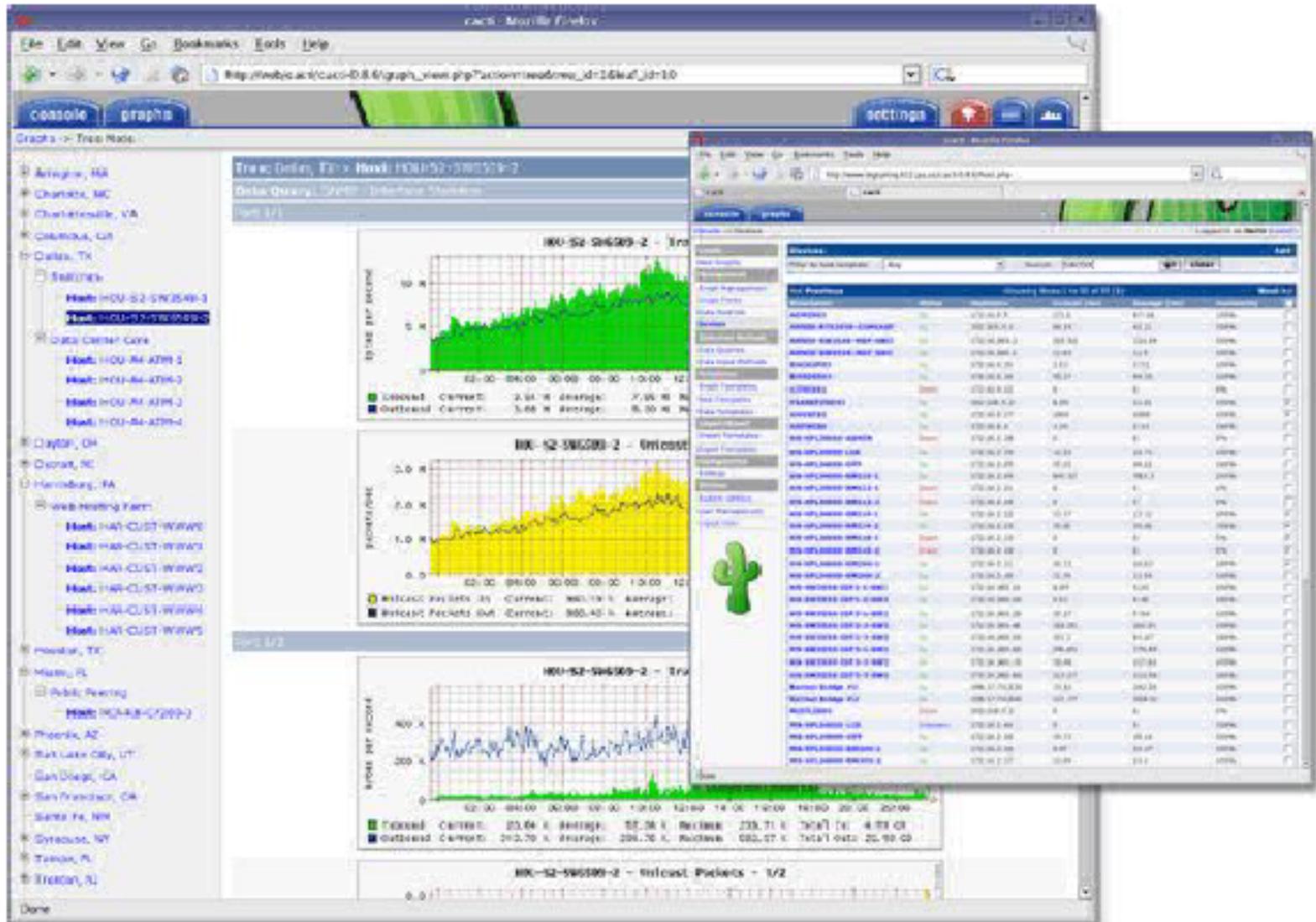
Next Steps

- There are a number of popular Cacti plugins, such as:
  - Settings
  - thold
  - PHP Weathermap
- A good place to start is http://cactiusers.net/ and Google.
- To send email to RT from Cacti via rt-mailgate you can use the Cacti "settings" plugin:

  http://docs.cacti.net/plugin:settings

- Automate device and graph creation using available command-line scripts in `/usr/share/cacti/cli`, such as:
  - `add_devices.php`
  - `add_graphs.php`
  - `add_tree.php`

Conclusions

- Cacti is very flexible due to its use of templates.

- Once you understand the concepts behind RRDTool, then how Cacti works should be (more or less) intuitive.

- The visualization hierarchy of devices helps to organize and locate new devices quickly.

- It is not easy to do a rediscover of devices.

- To add lots of devices requires automation. Software such as Netdot, Netdisco, IPPlan, TIPP can help – as well as local scripts that update the Cacti back-end MySQL database directly.

References

- Cacti Web Site:
  http://www.cacti.net/

- Plugin Documentation
  http://docs.cacti.net/plugins

- Cacti Discussion Group:
  http://forums.cacti.net/

- Cacti Users – Plugin Architecture Home
  http://cactiusers.org/

PART III

Cacti Installation and Configuration

Workshop Labs