

Domain Name System

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Some DNS topics

- What the Internet's DNS is
- Configuring a resolver on a Unix-like system
- Configuring a nameserver on a Unix-like system
- Exercises: Create and install a simple zone

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What the Internet's DNS is

- A systematic namespace called the domain name space
- Different people or organisations are responsible for different parts
- Information is associated with each name
- A set of conventions for using the information
- A distributed database system
- Protocols that allow retrieval of information, and updates

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A systematic namespace - the domain name space

- Several components (called labels)
 - ┆ written separated by dots
 - ┆ often written terminated by a dot
- Hierarchical structure
 - ┆ Leftmost label has most local scope
 - ┆ Rightmost label has global scope
 - ┆ Terminal dot represents root of the hierarchy
- Domain names are case independent

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Why use hierarchical names?

- Internet hosts and other resources need globally unique names
- Difficult to keep unstructured names unique
 - Would require a single list of all names in use
- Hierarchical names are much easier to make unique
 - cat.abc.gh is different from cat.abc.tg

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What are domain names used for?

- To identify computers (hosts) on the Internet
 - l.austin.ghana.com
- To identify organisations
 - l.afnug.org
- To map other information to a form that is usable with the DNS infrastructure
 - IP addresses, Telephone numbers, AS numbers

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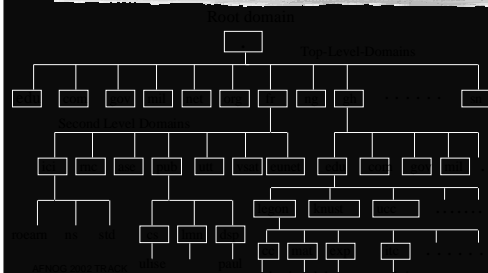
Examples of domain names

- .
- COM
- GH
- COZA
- www.afnug.org
- in-addr.arpa

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Domain Name Hierarchy



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Different uses of the term "domain"

- Sometimes, the term "domain" is used to refer to a single name
 - ┆ such as `www.afnog.org`
- Sometimes, the term "domain" is used to refer to all the names (subdomains) that are hierarchically below a particular name
 - ┆ in this usage, the `afnog.org` domain includes `www.afnog.org`, `11.ws.afnog.org`, etc.

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Other information mapped to domain names

- Almost any systematic namespace could be mapped to the domain name space
- Need an algorithm agreed to by all people who will use the mapping

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Different people responsible for diff. parts

- Administrator responsible for a domain may delegate authority for a subdomain
- Each part that is administered independently is called a zone
- Domain or zone administrator may choose to put subdomains in same zone as parent domain, or in different zone, depending on policy and convenience

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The DNS is a distributed database system

- What makes it a distributed database?
- How is data partitioned amongst the servers?
- What about reliability?

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What makes it a distributed database?

- Thousands of servers around the world
- Each server has authoritative information about some subset of the namespace
- There is no central server that has information about the whole namespace
- If a question gets sent to a server that does not know the answer, that is not a problem

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What about reliability?

- If one server does not reply, clients will ask another server
- That's why there are several servers for each zone
- Zone administrators should choose servers that are not all subject to a single point of failure

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What is a zone? (1)

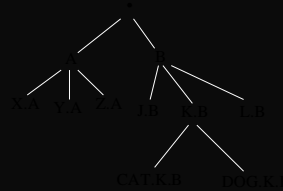
- Think of the namespace as a tree or graph of nodes joined by arcs
- Each node represents a domain name

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What is a zone? (diagram 1)



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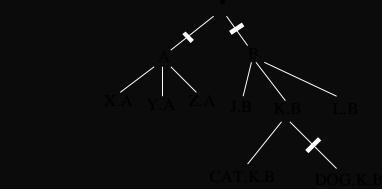
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What is a zone? (2)

- Think of the namespace as a tree or graph of nodes joined by arcs
 - ┆ Each node represents a domain name
- Now cut some of the arcs
 - ┆ Each cut represents a delegation of administrative control

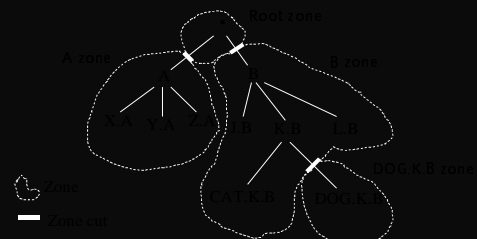
What is a zone? (diagram 2)



What is a zone? (3)

- Each zone consists of a set of nodes that are still joined to each other through paths that do not involve arcs that have been cut
 - ┆ The name "CAT.K.B" is in the "B" zone
 - ┆ The name "DOG.K.B" is in the "DOG.K.B" zone
 - ┆ The "DOG.K.B" zone is a child of the "B" zone

What is a zone? (diagram 3)



Information is associated with each domain name

- Several types of records (Resource Records, RRs), all with a similar format
- Each RR contains some information that is associated with a specific domain name
- Each domain name can have several RRs of the same type or of different types

A set of conventions for using the information

- How to represent the relationship between host names and IP addresses
- What records are used to control mail routing, and how the mail system should use those records
- How to use the DNS to store IP netmask information
- Many other things

General format of RRs

- Owner name - the domain name that this record belongs to
- TTL - how long copies of this RR may be cached (measured in seconds)
- Class - almost always IN
- Type - there are many types
- Data - different RR types have different data formats

Several types of RRs

- IP address for a host
- Information needed by the DNS infrastructure itself
- Hostname for an IP address
- Information about mail routing
- Free form text
- Alias to canonical name mapping
- Many more (but less commonly used)

IP address for a host

- A record
- Owner is host name
- Data is IP address

; IP address of austin.gh.com
austin.ghana.com. 86400 IN A 196.3.64.1

Information needed by the DNS infrastructure itself

- SOA record
 - ┆ Each zone has exactly one SOA record
- NS records
 - ┆ Each zone has several nameservers that are listed as having authoritative information about domains in the zone
 - ┆ One NS record for each such nameserver
- Zone cuts are marked by these RRs

SOA record

- Every zone has exactly one SOA record
- The domain name at the top of the zone owns the SOA record
- Data portion of SOA record contains:
 - ┆ MNAME – name of master nameserver
 - ┆ RNAME – email address of zone administrator
 - ┆ SERIAL – serial number
 - ┆ REFRESH RETRY EXPIRE MINIMUM – timing parameters

NS record

- Each zone has several listed nameservers
- One NS record for each listed nameserver
 - ┆ master/primary and slaves/secondaries
- the data portion of each NS record contains the domain name of a nameserver
- Does not contain IP address
 - ┆ Get that from an A record for the nameserver

SOA and NS record example

```
;; owner TTL class type data
ghana.com. 86400 IN SOA austin.gh.com. support.gh.com. 1
199710161 ; serial
10800 ; refresh after 3 hours
3600 ; retry after 1 hour
604800 ; expire after 1 week
86400 ; negative TTL: 102300
ghana.com. 86400 IN NS ns1.ghana.com
ghana.com. 86400 IN NS ns2.ghana.com
ghana.com. 86400 IN NS server.elbowhere.example
```

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SOA and NS example using some shortcuts

```
10800 IN ghana.com.
TTL 86400
;; owner TTL class type data
ghana.com. 86400 IN SOA austin.gh.com. support.gh.com. 1
199710161 ; serial
10800 ; refresh after 3 hours
3600 ; retry after 1 hour
604800 ; expire after 1 week
86400 ; negative TTL: 102300
ghana.com. 86400 IN NS ns1
ghana.com. 86400 IN NS ns2
ghana.com. 86400 IN NS server.elbowhere.example
```

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Hostname for an IP address

- PTR record
- Owner is IP address, mapped into the in-addr.arpa domain
- Data is name of host with that IP address

```
;; host name for IP address: 196.3.64.1
1.64.3.196.in-addr.arpa. PTR austin.ghana.com.
```

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Information about mail routing

- MX record
- Owner is name of email domain
- Data contains preference value, and name of host that receives incoming email

```
;; send ghana.com's email to mailserver or backupserver
ghana.com. MX 0 mail.ghana.com.
ghana.com. MX 10 backupmail.ghana.com.
```

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Alias to canonical name mapping

- CNAME record
- Owner is non-canonical domain name (alias)
- Data is canonical domain name

! ftp.xyz.com is an alias

! ftp.ghana.com is the canonical name

ftp.ghana.com. CNAME austin.ghana.com

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Free form text

- TXT record
- Owner is any domain name
- Data is any text associated with the domain name
- Very few conventions about how to use it

net.ghana.com. TXT "NETWORKS R US"

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Reverse Lookup

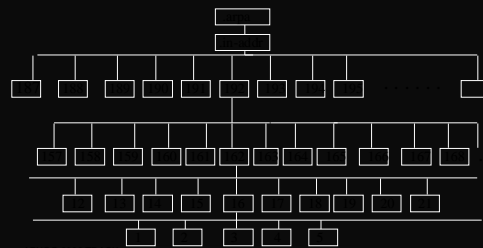
- ! When a source host establishes a connection to a destination host, the TCP/IP packets carry out only IP addresses of the source host
- ! For authentication, access rights or accounting information, the destination host wants to know the name of the source host
- ! For this purpose, a special domain "in-addr.arpa" is used
- ! The reverse name is obtained by reversing the IP number and adding the name "in-addr.arpa"
- ! Example: address: 130.95.240.254
reverse name: 254.240.95.130.in-addr.arpa
- ! Reverse domains form a hierarchical tree and are treated as any other Internet domain
- ! Rfc2317 Classless In-ADDR.ARPA delegation

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Reverse Domain Hierarchy



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Requirements for a nameserver

- A query should be resolved as fast as possible;
- It should be available 24 hours a day;
- It should be reachable via fast communication lines;
- It should be located in the central in the network topology;
- It should run robust, without errors and interrupts.

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How is data partitioned amongst the servers?

- The namespace is divided into zones
- Each zone has two or more authoritative nameservers
 - ┆ One primary or master
 - ┆ One or more secondaries or slaves
 - ┆ Slaves periodically update from master
- Each server is authoritative for any number of zones (zero or more)

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DNS Protocols

- Client/server question/answer
 - ┆ What kinds of questions can clients ask?
 - ┆ The resolver/server model
 - ┆ What if the server does not know the answer?
- Master and slave servers
 - ┆ Configuration by zone administrator
 - ┆ Periodic update of slaves from master

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What kinds of questions can clients ask?

- All the records of a particular type for a particular domain name
 - ┆ All the A records, or all the MX records
- All records of any type for a particular domain name
- A complete zone transfer of all records in a particular zone
 - ┆ Used to synchronise slave with master server

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What if the server does not know the answer?

- ▮ Servers that receive queries for which they have no information can return a referral to another server
- ▮ Referral may include SOA, NS records and A records
- ▮ Client can recursively follow the referral
- ▮ Server may recurse on behalf of client, if client so requests and server is willing

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Master and slave servers

- ▮ a.k.a. primary and secondary
- ▮ zone administrator sets up primary/master
- ▮ asks friends or ISPs to set up slaves/secondaries
- ▮ slave periodically checks with master to see if data has changed
- ▮ transfers new zone if necessary
- ▮ serial number in SOA record in each zone

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Location of servers

- ▮ one master and at least one slave
- ▮ on different networks
- ▮ avoid having a single point of failure
- ▮ RFC 2182- SELECTION AND OPERATION OF SECONDARY DNS SERVERS
- ▮ RFC2181- CLARIFICATIONS TO THE DNS SPECIFICATION

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Configuring a resolver on a Unix-like system

- ▮ Unix-like systems use /etc/resolv.conf file
- ▮ resolver is part of libc or libresolv, compiled into application programs
- ▮ resolv.conf says which nameservers should be used by the resolver
- ▮ resolv.conf also has other functions, see the resolver or resolv.conf man pages

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resolv.conf example

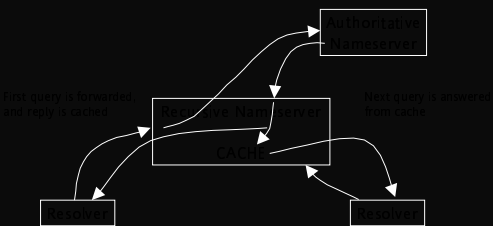
- /etc/resolv.conf file contains the following lines

```
domain 11.ws.afnog.org
nameserver 80.248.72.100
nameserver 80.248.72.254
```

The resolver/server model

- user software asks resolver a question
- resolver asks server
- server gives answer, error, or referral to a set of other servers
- server may recurse, or expect resolver to recurse
- caching
- authoritative/non-authoritative answers

The resolver/server model (diagram)



Configuring a nameserver on a Unix-like system

- BIND is the most common implementation
- up to version 4.9.* use /etc/named.boot file
- from version 8.* use /etc/named.conf file
- cache name
- primary/master zone name and file name
- secondary/slave zone name, master IP address, backup file name

named.boot example

■ /etc/named.boot contains the following lines

```
directory /etc/namedb
; type   zone      master   file name
cache   "             root.cache
primary t1.ws.afnog.org  afnog.org
secondary gh.com 196.3.64.1 sec/gh.com
```

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named.conf example

■ /etc/named.conf contains the following lines

```
options { directory "/etc/namedb"; }
zone "." { type ; file "root.cache"; }
zone "t1.ws.afnog.org" { type master; file
"afnog.org"; }
zone "gh.com" { type slave; masters { 196.3.64.1
}; file "sec/gh.com"; }
```

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Checking DNS using nslookup

■ nslookup commands:

```
server <nameserver>
set type = NS
set type = SOA
set type = A
set type = MX
set type = CNAME
set type = PTR
set type = ANY
ls <domain>
ls <domain> > <file name>
set the server to be queried
queries NS resources
queries SOA resources
queries A resources
queries MX resources
queries CNAME resources
queries PTR resources
queries ANY resources
lists the <domain> zone
gets the zone <domain> into the
file <file name>
```

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Checking DNS using dig

■ Dig

■ Tool to manage DNS settings

■ Syntax is:

```
dig [domain] @nameserver [query-type]
```

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Best Practices

- Upgrade to latest version of BIND
- Always increment your serial number
- Inform hostmasters of orgs you to run name service for you.
- MX servers should know about your domain otherwise mail bounces.
- Always signal to reload after making changes

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Best Practices

- Don't forget to add reverse delegation
- make sure you don't have syntax errors in conf file and zone files
- don't forget to add trailing dots in database file
- Proper Subdomain delegation
 - ┆ missing subdomain delegation
 - ┆ incorrect subdomain delegation

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Best Practices

- Syntax error in resolv.conf
- don't forget to set your default domain

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Checking for DNS correctness

- Several Programs available
- <ftp://ftp.isc.org/isc/bind/src/8.1.1/bind-contrib.tar.gz>
- www.domtools.com

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Questions



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